

*Department of Health and Human Services
Position Announcement*



MaineCare Medical Director

CODE: N/A

RANGE: N/A

SALARY: Negotiable

(Note: this is a contracted position **without** state benefits)

OPENING DATE: January 3, 2023

CONTACT: Lisa M. Letourneau MD, MPH

CLOSING DATE: January 31, 2023

TELEPHONE: (207) 415-4043

Agency Information:

The Department of Health and Human Services (DHHS) provides supportive, preventive, protective, public health and intervention services that help families and individuals meet their needs. DHHS strives to provide these programs and services while respecting the rights and preferences of individuals and families. The Office of MaineCare Services (OMS) within DHHS administers the state's Medicaid program, which provides health insurance coverage for low-income families, adults and children so they can access the important health care services they need to be healthy and be a part of the community through work, caring for family, going to school, and more. OMS works collaboratively within DHHS, with other Departments and the Office of the Governor, with MaineCare members, with providers, and with other health care purchasers on statewide healthcare improvement initiatives. OMS is committed to advancing health equity efforts to improve access to care and health outcomes for all low-income Mainers. OMS provides benefit coverage and support services that operate in alignment with Department goals, federal requirements and State policy. OMS also provides oversight necessary to ensure accountability and efficient and effective administration.

Core Responsibilities:

The MaineCare Medical Director is responsible for providing clinical leadership and guidance to the MaineCare program, including to enrolled providers, to support MaineCare goals and objectives established in coordination with the MaineCare Director and the Commissioner's Office of DHHS. The Medical Director supports development, implementation, and operations of policy, programs, and initiatives that aim to improve health outcomes for MaineCare members, achieve greater health equity across different population groups, and promote high value care. The Medical Director directly communicates with healthcare providers in the state, participates in relevant advisory groups, leads certain initiatives to improve internal care coordination functions as well as to reform the broader external delivery system, and, when needed, interacts with the state legislature at the direction of OMS and DHHS leadership.

Key priorities for this position include:

- Ensuring that OMS coverage policies are well-grounded in clinical evidence and well-positioned to effectively serve all MaineCare members, including those covered through more recent initiatives (e.g. Medicaid expansion, expanding eligibility for populations served under the Children's Health Insurance Program (CHIP), and providing coverage for children who would otherwise qualify for Medicaid but for their immigration status)
- Supporting the advancement of MaineCare's focus on value-based care and alternative payment models

- Providing clinical leadership and oversight to improve the effectiveness of care coordination and utilization management for high-need MaineCare members provided by MaineCare staff, external vendors and through healthcare delivery system initiatives
- Collaborating with MaineCare and DHHS analytics, research and evaluation teams and DHHS Office of Population Health Equity to help direct and interpret efforts to identify and address areas of health inequity, with an emphasis on inequities that relate to race and ethnicity

Typical responsibilities for this position include:

- Assist with the development of quality standards and performance measures to assess provider performance and member health outcomes
- Assist with the development of and, in certain cases, lead MaineCare strategic initiatives to promote delivery system reform and/or the elimination of health inequities
- Support Maine's Medicaid program through participation in national leadership and learning opportunities to inform and stay current on Medicaid best practices and foster state to-state learnings, including Medicaid Medical Director networks, national technical assistance opportunities, and presentations at local and national meetings
- Participate in DHHS cross-office initiatives that require input from the MaineCare Medical Director
- Provide clinical guidance on day-to-day MaineCare operations, projects and grant applications
- Participate as a member of MaineCare senior leadership
- Represent OMS and DHHS to internal and external stakeholders, including, but not limited to, other DHHS offices, MaineCare providers, advocacy associations and organizations, and MaineCare vendors

Minimum Qualifications: -

The position is expected to be 0.8-1.0 FTE and allows for remote work up to three days per week; in-office work is based in Augusta, Maine.

To qualify, your background must include the following:

- Medical degree (MD or DO) from an accredited school of medicine; OR a Master of Nursing from an accredited school of nursing; OR a Master of Science, Physician Assistant, from an accredited university
- Active State of Maine medical, nurse practitioner, or physician assistant license
- Relevant board certification
- Minimum of five (5) years of direct patient care experience, and relevant medical knowledge, with particular experience in adult primary care for Medicaid-eligible populations

Additionally, the following experience is preferred:

- Experience with and knowledge of the Medicaid program and/or other health and human services programs serving low-income populations,
- Lived experience with and/or work experience focused on Medicaid and/or other health-related social needs common to individuals and families in need of Medicaid coverage, including experience balancing the tension between acute clinical needs and broader “wellbeing,” particularly

among populations that have experienced historical trauma through clinical structures (women, BIPOC, LGBTQIA+) that MaineCare disproportionately serves

- Prior experience in medical leadership, in a management or supervisory role (e.g. practice or organizational Medical Director) within a large, complex organization, working with cross-functional teams, including operations
- Advanced training or experience in health care management, public health, public policy, and/or business administration
- Prior experience in the analysis, interpretation, development, and implementation of policy, programs and data predominantly benefiting lower income populations at the state or federal level

The background of well-qualified candidates will demonstrate the following competencies:

- Ability to problem solve and make decisions to address complex clinical, compliance, policy, and operational issues
- Capacity to balance and negotiate between multiple, changing priorities
- Ability to be data driven, with a working knowledge of medical coding and claims, including the ability to interpret and present statistical and outcome-based data analysis at a high level
- Solid written and oral communication and presentation skills, including the ability to articulate issues in a concise manner that is understandable to a wide range of audiences
- Effective interpersonal influence, collaboration, and listening skills
- Management skills necessary to inspire, seek consensus, build teams, and manage conflict
- Leadership skills necessary to analyze and articulate complex policy concepts, envision change, and promote creative and innovative approaches and collaboration

APPLICATION INFORMATION:

For additional information about this position please contact Lisa Letourneau MD, MPH, DHHS Senior Advisor at (207) 415.4043 or by e-mail at lisa.letourneau@maine.gov. To apply, please email a current resume and cover letter to lisa.letourneau@maine.gov that addresses the qualifications and competency areas identified in the Requirements Section.

Note: this is a contracted position **without** state benefits.

The Department of Health and Human Services is an Equal Opportunity/Affirmative Action employer. We provide reasonable accommodations to qualified individuals with disabilities upon request.