The Next Chapter in Kids’ Medicaid Coverage

Presentation to: NAMD Fall Conference
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Chief Medical Assistance Plans

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Mission

The Georgia Department of Community Health

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

*We are dedicated to A Healthy Georgia.*
Background

• 1.9 Million Medicaid and CHIP members
• 1.3 Million in Medicaid Managed Care Organizations (MCOs)
  – Three statewide MCOs
  – Serving LIM, RSM, CHIP
• Children in Foster Care, Adoption Assistance, and DJJ historically served in Fee-for-Service (FFS)
Background

- 26,000 Children in Foster Care and Adoption Assistance
- 250 Children in DJJ in community non-secured residential placement
- These children in a FFS/non-managed care environment
- Significantly different utilization patterns
Children in foster care cost the state over 200% more per month when compared to other Medicaid/CHIP children.*

*Cost comparison based on net payment for FFS and CMO plan paid amounts for CMO encounter claims
Behavioral Health Service Utilization

- Foster Care and Adoption Assistance
  - BH services represent **70% of total health care costs for children in FC/AA**

- DJJ in non-secure, residential setting
  - BH services represent **87% of total health care costs for select children in DJJ**
Opportunities

• Improve health outcomes through intensive case management and care coordination

• Integrate behavioral and physical health

• Develop a true Systems of Care approach

• Connect with health and dental homes

• Ensure medical oversight to federal agencies
Stakeholder Engagement

Child

DFCS
DECAL
Stakeholders
Medicaid
DOE
DBHDD
DPH
DJJ
Georgia Families 360° Model

- Enroll children in a single, statewide CMO
  - Opt out provision for Adoption Assistance
- Home and Community Based Waiver Services continue to be administered by the State
- Physician and Dentist engagement
- Emphasis on Behavioral Health
- Institute a Systems of Care Approach
• Medical home
• Dental homes
• Trauma Screening
• Interdisciplinary Care Coordination Team
• Medical Assessment
• Trauma Assessment
• Transition Planning
Key Implementation Activities

• Transition period – 90 Days
  – No Prior Authorizations required/Existing Prior Authorizations honored
  – Members continued to receive healthcare services from their current providers even if not in network
  – Extended to 120 days for behavioral health providers

• Escalation Management
  – Less than 150 escalations between 3/3/14 and 6/3/14
    • 96% -- Provider education issues*
    • 4%  -- Care Coordination issues*
  *In first month, 134 escalations
Key Implementation Activities

• Behavioral Health Prior Authorization for In-home services lifted
• PRTF Transition Planning
• Network Adequacy
  – Over 95% of the providers treating the GF 360° members in FFS were already contracted with plan.
Program Successes

• Health Risk Screening
  – 70% of children have had a health risk screening

• Care Plans
  – 100% of children with Complex Care Coordination needs have care plans (56% of population)

• Health Check
  – 100% of children have an assigned Primary Care Provider
  – 78% have had a Health Check visit
    • 40% compliance rate with Health Check visit upon transition
    • Currently, 90% compliance rate reported for Fulton County
Program Successes

• Top three intake counties: Cobb, Dekalb, and Fulton

• Medical and dental assessments completed:

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<thead>
<tr>
<th>County</th>
<th>% Medical Assessments Completed</th>
<th>% Dental Assessments Completed</th>
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<tbody>
<tr>
<td>Cobb County</td>
<td>84%</td>
<td>97%</td>
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<tr>
<td>Dekalb County</td>
<td>100%</td>
<td>100%</td>
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<tr>
<td>Fulton County</td>
<td>100%</td>
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Program Successes

- Psychiatric Residential Treatment Facilities (PRTFs)
  - Reviews clinical progress every seven days
  - Notice of level of care expiration is at least 10 days in advance of expiration
  - PRTF readmission rates are being tracked
    - 1.34% / ~6 months with Amerigroup
    - Compared to 9.87% / 2013 rate for the same 6 month time period in 2013
Program Successes

Psychotropic Medication Use Program

• 31% of members have one or more psychotropic medication

• 2571 members with a drug-related therapy problem identified
  – 86% of those have had an intervention
Lessons Learned

• Coordinate custody intake with eligibility notification
• Non-Emergency Transportation
• Holistic approach
• Prepare for intensive needs
• Educate
  – Parents/Foster Parents
  – Providers
  – Field Staff
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